HCD Connect for Local Governments

HCD CONNECT USER PORTAL | Quick Reference Guide



HCD CONNECT



Overview

- > Background and Updates to 2024 APR Excel Form
- > The purpose and features of the HCD Connect External User Portal
- > Online portal registration process
- > Adding / removing consultants from Jurisdiction Account
- > Submitting Annual Progress Reports



Overview of State Planning

Regional Housing Need Determination



- 1. State law requires every local gov't submit by April 1
- 2. Housing Element programs are required in Table D
- 3. Each report must include information on <u>all</u> housing units in various stages of production. The information includes:
 - 1. Units by structure type
 - 2. Units by affordability
 - 3. Parcel numbers
 - 4. Street Addresses
 - 5. Key Dates
 - 6. Density Bonus
 - 7. Duplexes / Lot splits (SB 9)



Changes to 2024 APR Form

- Streamlined Ministerial Approval Process (SMAP): Updated references from SB 35 to SB 423
- **SB 9 Lot Splits:** Data validators now allow zero units for qualifying projects.
- Enhanced Data Reporting: Updated Table B (homes permitted) data and planning/projection period information
- Table D (applications for housing development) Improvements:
 - Removed the "General Comments" cell
 - Increased the default row count to 200
 - Expanded the character limit in Column D to 10,000



APR – Table D: Take Credit for Program Implementation!

- HCD is proactively monitoring approved HEs with a focus on programs that were critical to why the HE was found in substantial compliance
- Submitting a complete and thorough Table D in the APR is important because we'll use the implementation status updates as the starting point for monitoring

	А		В	С	D
1			ANNUAL E	ELEMENT PRO	GRESS REPORT
2			Housi	ng Element Im	plementation
3					
4	Jurisdiction			1	
5	Reporting Year		2024	(Jan. 1 - Dec. 31)	
7				Table D	
8			Program Implei	mentation Status pure	suant to GC Section 65583
	Describe progress of all	programs incl	I uding local efforts to remov	Housing Programs Prog	ress Report s to the maintenance, improvement, and development of ho
9			2	the housing eleme	ent.
10	1		2	3	4
11	Name of Program		Objective	Timeframe in H.E	Status of Program Implementation
12					
13	Name of D	rogramu List			
14	the name	of the			
15	program a	s described			
17	in the elen	aent			
18	Character	l imit: 2000			
19		2000			
20					
21					
22					
23					
24					
25					
20					
28					
29					
30					
	 → … Table 	A2 Table	B Table C Tal	ble D Table E T	able F Table F2 (+) : (



Tips for Completing Table D

- Programs that include more than one objective should include status for each objective
- Include the status and progress of all programs, even programs due later and actions taken outside of the calendar year 2024
- When a program or objective is complete:
 - Include ordinance/resolution number that was adopted or other relevant documentation (with link, if possible)
 - Provide as much information as possible such as:
 - Number of units
 - Dates of approvals
 - Other information to demonstrate how program was completed







Toolbox Tuesday: HCD Connect

Toolbox Tuesday

2/25/2025



Housekeeping

- 1. Meeting length: 1.5 hour
- 2. This meeting is being recorded
- 3. All participant lines will be muted
- 4. At the end, there will be a Q&A session
- 5. If you have a question during the presentation, please type it into the chat box or press the "raise hand" function
- 6. We will log all questions and then voice a selection at the end of the presentation
- 7. Closed captioning can be turned on by clicking "Show captions" on the Zoom ribbon
- 8. A recording of this webinar and the PowerPoint slides will be available on the SCAG website. We will send a link to everyone who has registered after the event
- 9. Please fill out our survey at the end to help us improve future Toolbox Tuesdays!

How to Register

HCD CONNECT USER PORTAL | Registration Steps



New User Registration – Create A New Account

You must register before you can use the Portal. To complete the registration, complete the following steps:

- 1. Enter the <u>Portal URL</u> into your web browser. You will see the login screen home page.
- 2. Click Create a New Account.



Username		
		1
Password		
Log In		
Forgot your pas	sword?	
lot Registered?	Create an account	
		-



New User Registration - Create a New Account

- 3. Enter your First Name, Last Name and Work Email. Then select **Applicant** for Role Type.
- 4. Click Register to continue.

First Name	
}	
Last Name	
Emall	
	**Role Type
Role Type	Select Role Type
Select Role Type 🔻	Applicant
Register	Consultant
Already have an account?	



New User Registration – Setup Password

- 5. You should receive an email from the system with a link to setup your portal password. If you do not receive this email, please check your Spam folder.
- 6. Click the link in the email that will direct you to the password setup screen to continue your registration.







New User Registration – Setup Password

7. Enter in your desired password.

The password must contain:

- 12 characters
- 1 uppercase letter
- 1 lowercase letter
- 1 number
- 1 special character
- 8. Click **Change Password** to successfully create your password.





9. Once you have created a password, you will be taken to the Portal's welcome screen. Contact your jurisdiction to be added to its account.



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11. Search for the name of the Jurisdiction Account Name and select the appropriate Jurisdiction Account.

12. Click "Next"





13. Enter required User Profile information.

14. Click Next.

	User Profile	
Please note: The association process involves multiple steps. Please the end of the process.	complete all the steps to successfully associate your account with your entity. You will s	see a confirmation screen at
* Indicates required field		
* First Name Nicki10101	Physical Address	
* Last Name	* Physical Street	Jurisdiction Entity Search
Mont	10101 W El Camino	
Suffix	* Physical City	User Profile
None	Sacramento	 Non-Disclosure
Job Title	* Physical State	
	California	Confirmation
* Phone	Physical County	
555555555	Sacramento	* *
*Email	* Physical Zip	
nicki.monteverde+10101@hcd.ca.gov	95833	
At least one option must be selected.	* Physical Country	
✓ Submit Planning Documents (Housing Elements/APRs)	United States	
Grants and Loans	Mailing Address	
	Check II maining address is different from physical address	



15. Complete the nondisclosure by reading the agreement, clicking the checkbox under "Legal Agreement," and clicking the **Agree** button.





16. At the end, you will see a confirmation screen for your Entity Association request.

17. Click Return to Login.





Receiving Access to a Jurisdiction Account

- Once you have completed registration, if a Primary Account User is already identified on the Account, the Primary Account User will be notified via email about your request. They can then grant access.
- If a Primary User is not already identified, an HCD rep will receive a notification of your request. The rep can then add you as the Primary Account (if applicable) or add you as a secondary user
- Once you are added to the Jurisdiction Account, you will gain access to submit Housing Elements, Annual Progress Reports, and/or Sites Inventories on behalf of the jurisdiction and you can see previous submissions.



Consultant Management

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- > If you are looking to bring on a Consultant to submit Housing Elements, Sites Inventory and Annual Progress Reports on behalf of your Jurisdiction, you can add them to your Account within the HCD Connect User Portal.
 - > Follow these steps within this guide to grant them access.



To add a Consultant to your Account, start by navigating to your **Entity Profile.**

- 1. Click the User icon located on the top right of the screen.
- 2. Click on Entity Profile.

Note: This can only be done by the Primary Account.

	÷ 2	1
	User Profile	
2	Entity Profile	
Τ	Change Password	
	Log Out	
	Printable View	



Navigate to the **Consultant Manager** section of the Entity Profile screen.

3. Click Add Consultant

User Portal Entity Profile	
Primary New Account Approver Rudy Testing \$ * Account Type \$ Jurisdiction \$ * Entity Type \$ Jurisdiction \$ * Entity Name \$ Rudy Entity Test \$ * Profit Status \$ Non Profit \$	Tax ID Number D12345678 UEI Number UEI Expiration UEI Status UEI Status -None- Mailing Address Check If mailing addross is different from physical address
Physical Address	Website
1529 R St	S Consultant Manager
Physical City Sacramento	Add Consultant Consultant Name ~ 3



- Type in the Name of the Consultant in the Search Consultant field.
- Select the Consultant's name from the Select Consultant field.

	Add Consultant	
Search Consultant		
Select Consultant		
Select a Consultant		.
		Cancel Add

6. Click Add.

	Add Consultant	Add Consultant
Search Consultant Christopher		Search Consultant Christopher Extend Consultant
Select Consultant Select a Consultant	-	Christopher Consultant chris.consultant.1107@yopmail.com

- You will see the added consultant in the Consultant list.
- 8. Click Next to save.

hysical Address	Website		
Physical Street			
1529 R St	Consultant Manager		
Physical City	Add Consultant		
Sacramento	Consultant Name	~	
Physical State	Christopher Consultant	Fermove	
California			
Physical County			
Sacramento	: 7		
Physical Country			
United States			
Physical Zlp			
95811			
Phone			
1234567890			
Email			
idytest2000@yopmail.net			

- The consultant will now have access to submit Housing Elements, APRs, and/or Sites Inventories. They can also access previous submissions.
- Please contact the consultant once they have been added to confirm access.



Removing Consultant(s)

- 1. Click on the red **Remove** button next to the name of the consultant you want to remove.
- 2. You will receive a notification that the consultant was removed successfully. The consultant will no longer have access to your Jurisdiction Account

Physical Address				Wabsite			
* Physical Street							
1529 R St				🖪 Consultant Mar	hager		
* Physical City				Add Consultant	_		
Sacramento				Consultant Name		× (
* Physical State				Christopher Consultant		Remarka	
California				-			
				_			
	Home		Success		V a ets	My Tasks	
		2	Consultant removed success	nany			
* Entity Type							#
			•	UEI Status			
Entity Name				None			\$
nasy strong test				Mailing Address			

Tasks

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My Tasks

- 1. To view and update existing tasks assigned to you by HCD staff, navigate to the **My Tasks** tab
- 2. To view tasks assigned to you, use List Views and All Tasks Assigned To Me



Task Details

😵 hcd@connect	Browse Grants and Loans	My Applications	My Awards Message G	~ • •
Email: Your Housing Element has t	been successfully submit	tted		Mark Complete
Task Record Type Related To Action Plan JurOrg/ccount - 9/17/2	024 - 10/11/2024			
View task	details			Related
Task Information Surpert Email: Your Housing Element has been successfully s Due Date	ubmitted	/	Priorty Normal Status	View/Add Files
9/25/2026 Comments To: rudyter2000@yopmeil.net CC: BCC:		1	Complete Name Rudy Testing Jr	Cr drop Nies
Subject: Your Housing Element has been successfully Body Deer Budy Testing, Your Housing Element has been successfully submitt If you require any assistance or have any questions, p HousingElement-Officience or have any questions, p HousingElement-Officience or have any questions, p	submitted ed to HCD. fease email HCD at mmunity Development.			
Task Assignment Assigned to Budy Testing		/	Painted To JarOrg/Account - 9/17/2024 - 10/11/	
✓ Reminder Reminder Set No reminder is set				
✓ System Information				-
Costed By Budy Testing, 9/25/2024, 3:30 PM			Left Wolfhed By Budy Testing, 9125/2024, 3:30 P	



Portal Notifications

- 1. The Bell icon at the top of the page shows all your notifications. This is where you can also see any updates and tasks assigned to you.
- 2. To see more details, just click on any of the notification items.
- 3. You can also mark a notification item as read.

Notif	îcations	Mark all as read	×
1	Alex Morgan (HPD Staff) Housing Element - Supple Aug 5, 2024, 4:25 PM	assigned you a task mental Documentation needed	Î
-	Tom Jones (Super User) : Housing Element - Provide Aug 4, 2024, 2:10 PM	assigned you a task e supplemental documentation	
1	HETS APR Super User ass Housing Element Aug 2, 2024, 7:47 AM	igned you a task	
	HETS APR Super User ass Site Inventory Aug 1, 2024, 2:26 AM	igned you a task	-
2	HETS APR Super User ass Annual Progress Report Aug 1, 2024, 2:16 AM	igned you a task	



Annual Progress Reports Submission

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Submitting APR

1. From the **HE/APR Upload** tab, click the **Upload APR** button.

nia Department of and Community Development		Home	Browse Grants and .		My Applications	HE/APR Uploa	d HE//	APR Reports	My Tasks	My Cases		÷
			U	pload APR	Upload Hou	sing Element l	Jpload Site Invent	tory				
	Annu	al Progress Repo	rts Housing E	lement	Sites Inventor	у						
		IE APR Imports									-	
	50+ item	s • Sorted by APR Impo	rt Name • Filtered by All h	ie apr import	ts • Updated a few seco	nds ago		Q Search this	s list	tá . C]	
		APR Import Name	e 🕇 🔹 🔨	✓ Ye ✓	Account 🗸	Submitter 🗸	Processi 🗸	Created Date 🗸	Last Modified Da	i V	-	
	1	Huntington Beach	- 0 12/30/1990-06/2.	. 2024	Huntington Beach	Caroline West	Success	8/4/2024, 7:33 PM	8/11/2024, 5:35	PM 💌		
	2	Huntington Beach	- 1/31/2024-7/1/20	2024.0	Huntington Beach	John Park	Processing	7/24/2024, 2:29 AM	7/24/2024, 2:29	AM 💌		
	3	Huntington Beach	- 10/15/2021-10/15	2024	Huntington Beach			8/19/2024, 2:42 PM	8/19/2024, 2:42	PM 💌		
	4	Huntington Beach	- 12/9 12/09/2023-0.	. 2024	Huntington Beach	yamen 46035	Processing	8/5/2024, 9:25 AM	8/11/2024, 5:35	PM 💌		
	5	Huntington Beach	- 1A - 12/30/1990 - 6.	. 2024	Huntington Beach	Caroline West	Failure - Err	8/1/2024, 2:37 PM	8/11/2024, 5:35	PM 💌		
	6	Huntington Beach	- 1A - 12/30/1990 - 6.	. 2024	Huntington Beach			8/2/2024, 3:10 AM	8/2/2024, 3:10 A	AM 💌		



2. Select appropriate **Jurisdiction** and **year.**

3. Click Next.

HE APR Upload		
*Jurisdiction Select Jurisdiction Q	• Year 2024	
Alameda]	
Alameda County		Next
Huntington Beach		
		Cancel



Submitting APR

4. Select the appropriate planning period(s).

5. Click Next.

HE APR Upload
Period 1
٩
10/15/2021-10/15/2029
Previous Next
Cancel



Submitting APR

6. Click Upload Files of drag and drop.	HE APR Upload Files for Huntington Beach - 6L 10/14/2021-10/14/2 Upload ① Upload Files Or drop files		
7. Once the green chec appears, click Done.	k	Previous Submit Cancel	
8. Click Submit .		Upload Files	
HE APR Upload		HuntingtonBeach_APR_2023_PASS.xlsm 1.4 MB	Ø
Files for Huntington Beach - 6 [HuntingtonBeach_APR_2023 Upload	<u>- 10/14/2021-10/14/2</u> PASS.xlsm]	1 of 1 file uploaded	Done
t Upload Files Or dro	files Previous Submit Cancel		South MUNICIPE OF

9. You'll receive notification that file is processing.

10. Click Finish.

Finish
Cancel



APR Submission Email

> You will receive an **email notification** that the file is currently being processed.

Subject: Your file is being processed	Email sample
Dear [User],	
Your file has been uploaded and is now being processed. This may take a few moments. You notification once the validation process is complete.	will receive a
Thank you,	
California Department of Housing and Community Development	



APR Submission Email

- > You will be redirected to the HE APR Import record page where you can see the details of the file uploaded in the **Details** tab.
 - > The Processing Status indicates that the file is processing, and it takes up to 10 minutes for the system to process the file for all validations.

HE APR Import Huntington Beach - 6L 10/14/2021-10/14/2	
Detail	
✓ Processing Details	
APR Import Name Huntington Beach - 6L 10/14/2021-10/14/2	Submitted File HuntingtonBeach_APR_2023_PASS.xlsm
Submitter Subn Park	Error File
Processing Status Processing	
APR Import	
✓ Import Detail	
File Name	Year
[HuntingtonBeach_APR_2023_PASS.xlsm]	2024
	Last Modified By
	John Park, 8/11/2024, 5:26 PM
Conditions of Use Privacy Policy	Accessibility Policy Contact Us
Copyright © 2024	State of California



APR Error Email

- If there is an error with your APR, you will receive an email notification that will prompt you to navigate to the APR Import record and view the APR Error File.
- On that Import record, you can see that the processing status is now Failure – Errors and there is a URL link in the Error File that can be opened and downloaded to view.

Dear Kevan Rolfness,

Your Annual Progress Report encountered errors during processing that needs your attention. To review the specific errors and make necessary corrections, please access the error file available in the portal using the link below.

Link to Error File <u>https://hcd--</u> uat.sandbox.my.salesforce.com/sfc/servlet.shepherd/version/download/068cp000001C4DIAAK?operationContext=S1 [hcd---uat.sandbox.my.salesforce.com].

If you require any assistance or have any questions, please email HCD at APR@hcd.ca.gov.

Thank you,

California Department of Housing and Community Development



APR Error Email

Related Details				
✓ Processing Details				
Processing Status		 Submitter		
APR Import		 Submitted File	, di	
		Processing Response		
		Error File		
✓ Review Details				
Primary Reviewer		 Senior Reviewer		
Primary Reviewer Commen	its:	 Senior Review Comments		Ń
Primary Review Date		 Senior Review Date		1
∨ Import Detail				
Account		 Year	2023	
Email		 Import Status Desc	Success	, di
File Name		 Owner	DataIntegration SA	<u>È</u>
APR Import Name	a2qcs00001bYqW			
Created By	A SANCHEZ, 3/28/2024, 1:14 PM			
Last Modified By	🐱 DataIntegration SA, 10/31/2024, 4:42 PM			



HE/APR Upload Tab – Annual Progress Reports List View

- Click on any of the hyperlinks under HE APR Import column to open previous submissions of APR records.
- 2. Use the **search bar** to search for a previous submission.

	Upload	d APR	Upload Hous	ing Element	Uplo	ad Site Invent	ory				
Annual Progress Re	ports Housing Elem	ent	Sites Inventor	/							
HE APR Imports											_
50+ items • Sorted by APR In	nport Name • Filtered by All he ap	or imports	Updated a few seco	nds ago			Q	Search this	list	\$ • C	ň
APR Import Na	ame↑ ✓ Y	Ye ∨	Account V	Submitter	~ Pi	ocessi 🗸	Created Da	nte 🗸	Last Modified D	a V	_
1 Huntington Bea	ach - 0 12/30/1990-06/2 2	2024	Huntington Beach	Caroline West	Su	uccess	8/4/2024,	7:33 PM	8/11/2024, 5:35	5 PM 💌	•
2 Huntington Be	ach - 1/31/2024-7/1/20 2	2024.0	Huntington Beach	John Park	Pi	ocessing	7/24/2024	, 2:29 AM	7/24/2024, 2:29	9 AM 💌	
3 Huntington Be	ach - 10/15/2021-10/15 2	2024	Huntington Beach				8/19/2024	, 2:42 PM	8/19/2024, 2:42	2 PM 💌	
4 Huntington Bea	ach - 12/9 12/09/2023-0 2	2024	Huntington Beach	yamen 46035	Pr	ocessing	8/5/2024,	9:25 AM	8/11/2024, 5:35	5 PM 💌	
5 Huntington Be	ach - 1A - 12/30/1990 - 6 2	2024	Huntington Beach	Caroline West	Fa	ilure - Err	8/1/2024,	2:37 PM	8/11/2024, 5:35	5 PM 💌	
6 Huntington Bea	ach - 1A - 12/30/1990 - 6 2	2024	Huntington Beach				8/2/2024,	3:10 AM	8/2/2024, 3:10	AM 💌	
7 Huntington Be	ach - 14 - 12/30/1990 - 6	2024	Huntington Beach				8/2/2024.	8:08 AM	8/2/2024, 8:08	AM 💌	

- > A **list view** displays items in a vertical format, allowing you to quickly see and scroll through information.
- You can select between the All or Recently Viewed list view to curate a suitable view of APR records.



Thank you!

HCD CONNECT USER PORTAL |

For questions and concerns about our new system, please email HCDConnectHPD@hcd.ca.gov

You may still submit APRs to HCD by emailing your APR to apr@hcd.ca.gov



Tell us how we did!

Take a quick 2-minute survey to help us improve future Toolbox Tuesdays!

